Learning Health Systems: Finding the Right Match

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By *objective* measures, is the health system committed to patient safety?

[Medicare Rating & Penalty: Hospital Injuries and Infections](https://www.medicare.gov/hospitalcompare/search.html)

*Comparison hospitals include:* Barnes Jewish, Cedars-Sinai, Dartmouth, Duke, Emory, Geisinger, Harvard - BIDMC, Harvard - BWH, Harvard - MGH, Intermountain, Loyola, Mayo Clinic, Montefiore, Mount Sinai (NY), North Shore/LIJ, Northshore Evanston, Northwestern, NYU - Langone, Rush, UC Davis, UC Irvine, UCLA, UCSD, UNC, Univ. of Chicago, Univ. of Illinois, Univ. of Michigan, UPenn, UPMC, Vanderbilt, Virginia Mason, Yale
Does the health system have the skills for success in value-based care? Are they deploying those skills?
Is the health system a health system? What benefits does that offer?
Does the health system deliver on the experience of patients & families?
Are health system leaders meaningfully engaged in the needs of clinicians (and especially GME)?

• **Availability**
  - Are health system leaders routinely engaged at venues and programs at which the needs of trainees are addressed? (Resident Forum, GMEC)

• **Visibility**
  - Are issues of residency training shared with and acted on by health system leaders in a meaningful and timely fashion (Committees, Reports)

• **Access**
  - Are health system leaders available to trainees and program leadership for matters related to challenges and improvement opportunities? (Throughput and capacity at UCM)

• **Responsiveness and Transparency**
  - Do health system leaders deliver?
Does the health system invest in innovation in practice?

We exist to prevent and ameliorate human suffering caused by disease and injury.
Is there an authentic commitment to resiliency and wellness?

- **Clarity** on priorities and principles
- Communication and **alignment** throughout the organization
- Priority on personal and professional growth
- Emphasis on the importance of care for self and others
- Improvement of workflow and systems to increase **efficiency**, enhance **quality** and promote **safety**
- Emphasis on **community** and teamwork
- Creation of an interprofessional culture of wellness

**Professional Fulfillment** leads to optimized patient care
Questions?